

Company Quality Policy Statement

One of our objectives is to continually meet the requirements of the BS EN ISO 9001:2015 standard including any SSAIB requirements relating to the installation and maintenance of CCTV and Access Control Systems, so that we will continue to be a registered firm of assessed capability. Conformance to the procedures and systems recorded in this manual is mandatory and will enable us to meet that objective.

The strategy of the company is to enhance our standing in the market place by ensuring that our clients receive the most appropriate security solutions, systems and support to fulfil their requirements to the highest quality.

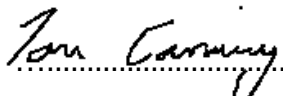
The top-level corporate objective of the company is to achieve long-term profitability by providing the highest possible level of installation services to our customers. It is also the policy of the company to ensure that all services are executed throughout in a manner, which sets and maintains a level of quality and service consistent with the requirements and expectations of the customers at all levels of the company. The company will also strive to continually improve its products, services and processes to enhance customer satisfaction.

The policy is measured and reviewed through the company objectives which are themselves set and reviewed by the Directors on a regular basis at Management Reviews. The implementation of the company policy is the responsibility of every member of staff, starting with the Directors who take policy decisions, which enable the correct action to be implemented throughout the company. The Commercial Director acts as the Quality Manager and is responsible for maintaining the implementation of the company policy.

The Policy Manual and company Procedures are dynamic documents, which describe in an appropriate level of detail the policies, procedures and operating practices to be followed. It is mandatory that every member of staff must be familiar with the Company Policy and the detailed procedures and practices which are applicable to their area of work within the company.

A copy of this Policy and the Company Objectives statement is issued to all employees of the company.

The Policy Manual has the full support of the Management and, together with the supporting Procedures ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the documented procedures in order to achieve a consistent approach to Quality Assurance.

Signed  (Director)

Date 17th July 2018